



SURVEY RESEARCH

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NEWSLETTER FROM THE SURVEY RESEARCH LABORATORY

The National Network of State Polls: Promoting the Collection and Use of State-Level Survey Data

While most everyone who uses survey data is aware of the data holdings and resources available through the ICPSR at the University of Michigan, fewer are aware of the availability of state-level data or the National Network of State Polls (NNSP). The NNSP is a confederation of organizations that conduct state-level surveys. Membership is diverse, consisting of more than 50 members from 38 states. The institutions that make up the network range from private research firms, to media organizations, to large universities. Some members do only occasional state polling; others do several state surveys per year.

The NNSP originated in 1980 when representatives of six polling units met at the Eagleton Institute of Politics at Rutgers University to discuss the possibility of coordinating their surveying efforts. One year later, another conference was held at the University of Kentucky to lay the groundwork for a more permanent structure and to discuss the development of a state survey archive. In 1984, the Network's headquarters were established at the University of Alabama, and the group changed its name to the National Network of State Polls. From 1991–2000, the headquarters was located at the Odum Institute for Research in Social Science at the University of North Carolina at Chapel Hill, and since 2001 has been at the Survey Research Center at the University of Kentucky. The network is governed by a six-person Executive Council, serving staggered two-year terms, who advise the NNSP Chair on policy decisions.

The purpose of the network is to promote the collection and use of state survey data and to develop a comprehensive archive of state survey data.

Just as important, the network provides a forum for those who conduct state-level surveys to share ideas and knowledge about best survey practices, funding mechanisms, and collaborative efforts. Toward these ends, the NNSP or its members engage in periodic efforts to promote and publicize the use of state-level survey data. Recently, the NNSP has sponsored a panel on state-level surveys at the annual AAPOR meeting. Also, using NNSP members as part of the sampling frame, one of our members Janine Parry surveyed organizations that conduct state-level surveys about a variety of methodological and logistical issues, resulting in a conference paper on the state of the State Polls, which is currently under review for publication. Finally, for a number of years, the NNSP has co-hosted a joint meeting with ASRO (Academic Survey Research Organizations) at the annual AAPOR conference. This is an excellent opportunity to meet and discuss issues of mutual importance, either specific to state polls or survey research in general.

The NNSP periodically publishes a newsletter circulated to about 350 members and nonmembers. *The NNSP Newsletter* is a venue in which state survey organizations can exchange information concerning both their methodologies and the results of their studies. Through this exchange, members can learn about the effectiveness and impact of different survey techniques. Also, by acquiring information about conditions in other states, members are in a better position to analyze the results of their own surveys. Some topics covered in past issues include best interviewer training practices, technological challenges with CATI systems, and the popular "Meet the NNSP" feature in which readers

can learn about survey organizations, the particular challenges they face, and the solutions they devise to meet these challenges. The *Newsletter* also provides highlights of the types of survey projects being done across the states. Back issues are archived at <http://survey.rgs.uky.edu/NNSP/newsletters/newsltr.htm>.

One of the most important accomplishments of the NNSP in recent years has been the creation of the NNSP Data Archive. An outcome of the 1981 conference at the University of Kentucky was the development of an NSF proposal to fund a state poll database and information retrieval system. The first NSP "archive" was housed at UK in the early 1980s. These early efforts helped pave the way for the eventual development of the current archive, which came to fruition through the efforts of Bev Wiggins and her colleagues at the University of North Carolina-Chapel Hill's Odum Institute.

The electronic archive of state survey data maintained by the NNSP is available through the Odum Institute's Public Opinion Poll Database, which allows researchers to search by question wording, date, and state to identify questions of interest. The index displays the full question text and marginals for each item retrieved. It is useful to researchers who wish to look up marginals for particular items, as well as to those who wish to examine previously asked questions for the purpose of designing their own questionnaires. For NNSP polls, crosstabs can be run on-line. For researchers interested in developing panel data, the data archive may prove particularly useful. Many state polling agencies include certain core questions year after year, resulting in a continuous stream of data for a given state on a particular subject.

The index is accessible at no charge to any researcher with an internet connection. The NNSP archive currently contains more than 550 state-level studies consisting of over 59,000 questions and over 600,000 respondents. The archive has proven to be quite useful to public opinion researchers, with thousands of searches of the database since 1998 and thousands of data sets downloaded. The NNSP Data Archive regularly appears on college course syllabi and has been written up as a valuable social science research tool in professional organization publications, such as *The Federalism Report* (Winter/Spring 2002).

The NNSP is about to embark on a new effort to recruit members and to update and expand sub-

missions to the data archive to make it even more useful to researchers. If your organization conducts state-level surveys and you are interested in learning more about the NNSP, visit our Web site: <http://survey.research.uky.edu/NNSP/index.html> or contact Ron Langley at langley@uky.edu.



CURRENT RESEARCH

Further information on the studies described in this section should be obtained from the organizations conducting the studies at the addresses given at the beginning of each organization's listing. Neither Survey Research nor the Survey Research Laboratory can provide this information. Study summaries are accepted by Survey Research with the understanding that additional information can be released to others.

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Attitudes on Youth Drinking. This telephone survey of 1,000 adult Arizona residents was initiated by the Arizona Parents Commission on Drug Education and Prevention in collaboration with the Governor's Office for Children, Youth, and Families, Div. for Substance Abuse Policy. It explored adult perceptions and attitudes on youth drinking, adult norms, behaviors, and beliefs regarding alcohol, and adult norms and beliefs regarding youth drinking consequences. *Director:* Fred Solop, *Co-director:* Kristi Hagen.

Secondhand Smoke Campaign Evaluation. This telephone survey of 1,668 adult Arizona residents was conducted on behalf of the Arizona Dept. of Health Services, Tobacco Education and Prevention Program, in both English and Spanish. Topics included prevalence of and attitudes toward secondhand tobacco smoke exposure and the effectiveness of a recent media campaign against secondhand smoke. *Director:* Fred Solop, *Co-director:* Kristi Hagen.

Statewide Assessment of Obstacles and Barriers Facing People with Disabilities. Two telephone surveys were conducted for the Northern Arizona Univ. Inst. for Human Development, Arizona Center for Disability Law, and the Governor's Council on Developmental Disabilities. The first asked 458 Arizonans with developmental and other disabilities about their experiences with developmental disability services. The second asked 151 Arizona organizations providing disability services about their clients' experiences with these services. *Director:* Fred Solop, *Co-director:* Kristi Hagen.

Rehabilitation Services Div. Statewide Needs Assessment Project (SNAP). The Arizona Rehabilitation Services Admin. and the Arizona State Rehabilitation Council commissioned a statewide needs assessment. This telephone study evaluated the employment-related needs of 406 individuals with disabilities who require services in order to seek or maintain employment. *Director:* Fred Solop, *Co-director:* Kristi Hagen.

ILLINOIS

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Oral Health in North Carolina. The overall goal of this project is to document the impact of oral health on multiple domains of life for rural adults age 60 and older. SRL's role was to design and draw the sample and calculate final weights. *Principal Investigator:* Sara Quandt (Wake Forest Univ.), *Project Coordinator:* Linda Owens.

Evaluation of Technology Transfer Operations. In part, the success of the Univ. of Illinois technology commercialization operations hinges upon providing the right complex of high-quality services. Having some understanding of the perceptions of customers and stakeholders relative to the type and quality of services is important for management of the technology commercialization operations to assure long-term success. This project collected customer satisfaction data from seven customer/stakeholder populations: inventors,

prospective inventors, start-up companies using a UI licensed technology, professionals in technology commercialization, start-up support (UI inventors, attorneys, consultants, etc.), university administrators, and licensees. Data collection, which involved Web surveys, two mail surveys, and in-depth qualitative interviews, was conducted during spring and summer 2006. Survey questionnaires were completed by 653 respondents, and SRL conducted 26 in-depth interviews. *Project Coordinator:* Isabel Calhoun Farrar.

Using Evidence for Prenatal Case Management (PCM) Structure. PCM is a community-based, health service provided to medically and socially high-risk pregnant women. Twenty years of data from three longitudinal clinical trials show that PCM provided by registered nurses (RNs) has better outcomes for pregnant and parenting women than programs using lay para-professionals, but the evidence-based (EB) professional model is not universally implemented and program structure varies. The purpose of this research is to understand barriers to the use of the EB professional model so that more effective adoption of interventions can be developed. SRL's involvement includes conduct of a Web survey of PCM program managers and analysis of final data. *Principal Investigator:* Michele Issel (Univ. of Illinois at Chicago [UIC]), *Co-investigator:* Young Ik Cho (SRL), *Project Coordinator:* Lisa Kelly-Wilson.

Lead Articles Sought

Survey Research is extending an invitation to those in the survey research field to submit original work on topics of interest to the survey research community—such as methods for reducing nonresponse, experience with Web surveys, and strategies for recruiting and retaining interviewers—for inclusion in an upcoming issue. Submissions should be between 750 and 1,500 words and can be sent to survey@srl.uic.edu.

Mental Illness Self-Management Systems Evaluation. Wellness Recovery Action Plan (WRAP) and Building Recovery and Individual Dreams and Goals through Education and Support (BRIDGES) are self-management and recovery systems for those suffering from mental illness, and this project represents the first systematic evaluation of their efficacy. Participants for the WRAP portion of the project are being recruited at five Ohio sites, while BRIDGES participants are being recruited at five sites in Tennessee. Following an initial interview, participants are assigned to a control or experimental group, and members of the latter are participating in WRAP or BRIDGES classes, which meet once weekly for eight weeks. These peer-led classes focus on providing participants with tools to manage the symptoms of their mental illness. SRL will be interviewing all participants following completion of the classes and again six months later. The study protocol includes measures of recovery, hope, self-confidence, empowerment, self-advocacy, social support, and service utilization. *Principal Investigator:* Judith Cook (UIC), *WRAP Co-investigators:* Lisa Razzano and Jessica Jonikas (UIC), *BRIDGES Co-investigator:* Susan Pickett-Schenk (UIC), *Project Coordinator:* Lori Harmon.

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National Survey of Children's Health II (NSCH II). This large-scale telephone survey, sample size 100,000, is a successor to a 2003 NSCH I. The survey is gathering data on the health of children up to age 18, focusing on health and functional status, health insurance coverage, health care access and utilization, and selected demographic characteristics. The NSCH II is sponsored by the DHHS Health Resources and Services Admin. and conducted for the National Center for Health Statistics. *Project Director:* Eloise Parker.

Commercial Buildings Energy Consumption Survey (CBECS). Following surveys focused on household energy usage, NORC is beginning a third study of energy consumption for the Dept. of Energy, Energy Information Admin. Commercial buildings—malls, office buildings, and retail service sites—are critical and little-explored consumers of

energy. The CBECS utilizes a sample of about 7,000 buildings from 2 frames. Data will be collected in person from commercial property managers. Additional energy billing information will be collected from energy producers. *Project Director:* Krishna Winfrey.

National Former Prisoner Survey. NORC will conduct this study on behalf of the Dept. of Justice, Bureau of Justice Statistics (BJS). The survey is gathering data on physical and sexual assault in prison from over 11,000 former prisoners under supervision in the community. This study is one of 3 major national studies being funded by BJS (as mandated by Congress under the Prison Rape Elimination Act of 2003) to address the issue of prison rape. NORC currently is pretesting protocols and instruments for the study under another cooperative agreement with BJS. This survey will utilize a NORC-developed touch-screen audio computer-assisted self-interview (TACASI). *Project Director:* Candace Johnson.

2005 Prevalence Survey of Problem Gambling in California. NORC has completed data collection on a study to assess the extent of problem gambling among California adults and measure public knowledge of available resources for addressing gambling problems. Telephone interviews have been completed with a random sample of 7,121 individuals. The survey was sponsored by the CA Dept. of Drug and Alcohol Programs. *Principal Investigator:* Rachel Volberg, *Project Director:* Sara Murphy.

Health Communities Access Program (HCAP) Evaluation. Conducted for the Dept. of Health and Human Services, Health Resources and Services Admin., the HCAP Evaluation is entering its final year. HCAP has funded more than 200 community consortia composed of health centers, hospitals, public health departments, and other safety-net providers to improve the coordination of services for uninsured and underinsured individuals. In the course of the evaluation, NORC and subcontractors Rutgers Univ. and New York Univ. have interviewed consortia leaders conducting focus groups with clients, and analyzed administrative data. Analytic work and program site visits are ongoing. *Project Director:* Claudia Schur.

KANSAS

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Kansas Consumer Satisfaction Survey: Children's Mental Health for the School of Social Welfare. Under a state contract, the Univ. of Kansas conducted this survey, which was a telephone and mail survey of all Kansas adults whose children received state healthcare services. In addition, the children who are age 12 and over and who received these benefits also are being surveyed.

MICHIGAN

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National Survey of Family Growth (NSFG). This is a survey of women and men 15–44 years of age designed to provide national estimates of factors affecting pregnancy and birth rates, including sexual activity, cohabitation, marriage, divorce, contraceptive use, miscarriage and stillbirth, infertility, and use of medical services for family planning and infertility. CAPI interviews for Cycle 7 of the NSFG began in June 2006. This cycle is designed as a continuous data collection effort with PSU rotation each year. The study is funded by NCHS. *NCHS Project Officer:* William Mosher, *Project Director:* Robert Groves, *Deputy Project Director:* William Axinn, *Survey Director:* Nicole Kirgis, *Project and Production Managers:* Shonda Kruger-Ndiaye, Sharon Parker, Andrew Hupp, Kat Donahue, Sara Freeland.

The Health and Retirement Study (HRS). The eighth wave of data collection on this national panel study began in March 2006 and continued through the end of the year. Approximately 20,000 CAI interviews were completed by a team of about 200 interviewers. New components this wave

included expanded measures of health, including 8 physical measures and collection of 2 biomarkers with half of the sample. Participants were asked to complete the following measures: blood pressure, breath and grip strength, walking speed, test of balance, height, weight, and waist. Interviewers collected a blood spot sample via finger-prick and a saliva sample for DNA extraction. A self-administered questionnaire covering psycho-social content was left with the respondent as well. HRS was designed to provide academic researchers, policy analysts, and program managers with reliable, current data on the economic and physical well-being of men and women 50 years of age and older in America. In addition, the study provided insight into how overtime, health, and wealth interact with work, retirement, and family responsibilities to affect the decisions that they make. Funding for the study came primarily from the National Inst. on Aging. *Principal Investigators:* Robert Willis and David Weir; *Survey Director:* Heidi Guyer; *Project and Production Managers:* Jennifer Arrieta, Andrea Scott, Kathy LaDronka, Dianne Casey, and Maryam Buageila.

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St. Anthony Village Survey of Older Adults. The primary goal of this mail survey was to gather information about what older adults in the community think about living in St. Anthony Village and to learn their opinions of the activities and services available in their community. The project was conducted for the Vital Aging Council of St. Anthony Village and was funded by United Health Group-Ovations. A total of 439 questionnaires were returned. *Project Manager:* Amanda Green, *Study Director:* Rossana Armson.

Dairy Producers and Affiliated Individuals. This mail survey was conducted from November 2005 to January 2006 and was funded by the Dean's Office in the College of Agricultural, Food, and Environmental Studies at the Univ. of Minnesota. The study assessed the educational needs of

Minnesota dairy producers and affiliated individuals regarding topics and formats for educational programs. Questionnaires were completed and returned by 577 individuals. *Project Managers:* Amy Mayer and Pam Jones, *Study Director:* Rossana Armson.

Winona County Residents. The main goal of this mail survey was to learn about what types of Univ. of Minnesota Extension Service programs and services would be most valuable to county residents. Questionnaires were sent to a random sample of Winona County residents; 408 were completed and returned from July to September 2006. The study was funded by the Winona County Extension Committee. *Project Manager:* Pam Jones, *Study Director:* Rossana Armson.

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Portrait of Nevada's Seniors. In Nevada, the over-50 population is growing at a rate faster than the general population. To obtain a demographic profile and establish baseline health status and needs, social status and needs, and other information, the Task Force Fund for a Healthy Nevada sponsored this survey. CATI interviews were completed with 2,626 individuals over age 50. *Principal Investigator:* Pamela Gallion, *Project Coordinator:* Taylor Moseley.

**Clark County Regional Flood Control District
Flood Awareness Study.** For the 8th consecutive year, Clark County NV residents were surveyed to assess their knowledge of flood-related dangers. The information was used to tailor public information campaigns. This year, 700 RDD CATI interviews were completed, and a special emphasis was placed on targeting Hispanic respondents. *Principal Investigator:* Pamela Gallion, *Project Coordinator:* Taylor Moseley.

NORTH CAROLINA

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National Survey of Child and Adolescent Well Being (NSCAW). The Admin. for Children and Families recently awarded a continuation of NSCAW to RTI International. The project will design and implement a new cohort of 5,700 children and families involved with the child welfare system (CWS) in 2008. NSCAW I dealt with over 6,200 families involved with CWS in 1999 or 2000 in 36 states and is the only nationally representative study of its kind. NSCAW I made available, for the first time, nationally representative longitudinal data obtained directly from children and families, as well as reports from service providers and teachers. *Project Director:* Kathryn Dowd.

HIV Behavioral Survey of Racial and Ethnic Minority Transgender Persons. This project will support the National HIV Behavioral Surveillance System by designing and managing a pilot survey of transgender persons. The survey will address behaviors associated with the transmission of HIV/AIDS and include modules on sexual behaviors, intravenous drug use, HIV testing, exposure to prevention services, and related knowledge, attitudes, and beliefs. Laptops with the ACASI instrument will be provided to 4 of the 25 public health departments that have been designated as NHBS sites. Each site will recruit 100 transgender persons of color during the summer of 2007. *Project Director:* Victoria Albright.

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Oklahoma Social Indicators. Statewide RDD CATI interviews were conducted with 1,200 adults during fall 2006 for various government and univer-

sity clients. Topics included Internet service, state educational programs for young children, owning and operating a business, and how state residents pay for mental health and substance abuse services. *Principal Investigator:* Celeste Campbell.

WIC Customer Service Satisfaction. During the summer of 2006, 858 face-to-face interviews were conducted in 39 Women, Infant, and Children (WIC) clinics throughout Oklahoma. The Oklahoma State Dept. of Health sponsored the survey to evaluate the services provided by the WIC program from the perspective of individuals receiving the services. *Principal Investigator:* Christine Johnson.

PENNSYLVANIA

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National Survey of Adolescent Males (NSAM), WAVE IV: HIV/STD Risk Trajectories. The purpose of this study is to improve understanding of longitudinal changes in relationship formation and risk behaviors that lead to the transmission of HIV and other STDs. We will examine data collected in the fourth wave of the NSAM. This survey interviewed men about their sexual and protective behaviors in 1988, 1990–91, and 1995. The respondents consisted of a nationally representative sample of 1,880 men who were 15–19 years old in 1988 and 21–26 years old in 1995 (when they were last interviewed). The current study will build upon prior and ongoing investigations concerning HIV/STD risk and protective behaviors of young American males, examining shifts across their life courses and the relationship transitions of individuals and subgroups from adolescence into adulthood. The current study includes an examination of risk behaviors over the life course among those who have ever had sex with other men (MSM) and a module of questions specifically for these MSMs to improve understanding of their current and past risk behaviors with both their male and female partners. ISR will use a combination of CATI, T-ACASI, CAPI, and ACASI to collect data for this project. *Principal Investigator:* Freya Sonenstein (Johns Hopkins Univ. School of Public Health), *Study Director:* Heather Hammer.

Nursing Quality of Work. This study, being supported by NIH and the Robert Wood Johnson Foundation, seeks to investigate numerous issues concerning the quality of nursing work and nursing care in hospital settings in California, Pennsylvania, and New Jersey. The study involves approximately 225,000 registered nurses currently working in hospitals, nursing homes, and home health care. Respondents have the choice of completing a paper or Web instrument. *Principal Investigators:* Linda Aiken (Univ. of Pennsylvania School of Nursing) and Linda Flynn (Rutgers Univ.); *Study Director:* Eric Foster.

Family Friends Program Evaluation. *Family Friends* is a program that identifies, trains, and coordinates volunteers for homes with disabled children. This study, funded by NAOA, investigates both volunteer and caregiver outcomes and certain process variables at seven *Family Friends* programs around the country. Data are collected from volunteer respondents through self-administered questionnaires; caregivers are interviewed on the telephone. Approximately 250 volunteers and caregivers are being surveyed over a 36-month period. The data collection will be completed in the summer of 2007. *Principal Investigator:* Jeanette Bressler, *Study Director:* Eric Foster.

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South Carolina Caregiver Support Survey. This CATI survey of 103 caregivers of adults age 60 and over was conducted in April and May 2006. Respondents were asked about their satisfaction with services provided by their local Area Agency on Aging and about services they may need. There were also questions on the experiences of caregivers and the impact of caregiving on various aspects of their life. The Lt. Governor's Office on Aging sponsored this statewide survey and used the results to improve caregiver services in the state. *Project Director:* Robert Oldendick.

Newberry County (SC) Tobacco Issues. More than 600 adult residents of Newberry County were interviewed to determine if they would support or

oppose a new law to eliminate or limit exposure to tobacco smoke within indoor worksites and public places, especially restaurants and bars. Funded by the South Carolina Tobacco Collaborative, this RDD CATI survey was conducted in July and August 2006. *Project Director:* Robert Oldendick.

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Poll 105 (Hillcrest Baptist Medical Center) and Poll 106 (Governor's Mentoring Initiative). Over 1,200 CATI interviews were completed this fall for the Governor's Mentoring Initiative for the State of Texas and Hillcrest Baptist Medical Center. For the Governor's Mentoring Initiative, a variety of mentor-mentee questions were asked of all the active youth-mentoring organizations in Texas. Work for Hillcrest Baptist Medical Center involved a variety of healthcare related questions asked of McLennan county residents. *Principal Investigator:* Robyn Driskell, *Project Coordinator:* Debbie Marable.

CANADA

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Barriers to Gambling Study. This Ontario-wide study explores the behaviors of problem gamblers, including the types of gambling in which they engage, the reasons for their gambling, and their knowledge of organizations that offer help to problem gamblers. The project also examines how problem gamblers have attempted to reduce or stop their gambling and will lead to improved treatment programs. In the fall and winter of 2006–07, the Institute interviewed approximately 7,500 randomly selected adults across the province, and the opinions of those who do not gamble were gathered as well as the experiences of those who do. Funding came from the Centre for Addiction

and Mental Health (CAMH). *Principal Investigator:* John Cunningham (CAMH), *Study Director:* David Northrup.

National Sun Survey. Skin cancer is the most common form of cancer in Canada, and its most serious form, melanoma, kills 1 in every 5 people who get the disease. The National Sun Survey gathers information on the amount of time Canadians spend in the sun, their sun protective behaviors, and their attitudes toward sun safety. In the summer and fall of 2006, the Institute conducted 8,700 RDD CATI interviews with adult Canadians in all provinces. The data will help researchers evaluate public health programs and improve sun safety awareness. The Canadian Cancer Society funded the study. *Principal Investigator:* Loraine Marrett (Cancer Care Ontario), *Co-investigators:* Cheryl Rose (Univ. of Toronto) and David Northrup (ISR), *Study Director:* David Northrup.

Ontario Student Drug Use Survey. A biennial study of student awareness and use of alcohol, tobacco, and other drugs was initiated in 1977 by the Centre for Addiction and Mental Health (CAMH). Over the next year, ISR will conduct the 16th wave of this study with 7,000 students in grades 7–12 in classrooms across Ontario. These data will facilitate comparisons between Canadian and American studies, provide information on the critical age patterns associated with smoking, drinking, drug use, and physical and mental well-being, and allow for an analysis of the effects of classes and schools on student behavior using multi-level models. ISR's Michael Ornstein is providing sample design consultation. *Principal Investigators:* Edward Adlaf and Angela Boak (CAMH), *Project Director:* John Pollard.



PERSONNEL NOTES

Survey Research reports on the new appointments and promotions of professional staff at academic and not-for-profit survey research organizations, as well as those of the for-profit organizations that are patrons of the newsletter.

K. Celeste Campbell was named Director of the Oklahoma State Univ. Bureau for Social Research effective July 31, 2006. She moved to this position after serving 11 years as Assistant Director of the OSU Honors College. The previous BSR Director,

Christine Johnson, was promoted to Associate Dean for Research and Graduate Studies in the OSU College of Human Environmental Sciences.

NORC is pleased to report that a number of individuals have joined the organization. These include **Ashley Amaya**, Survey Methodologist; **Alycia Infante**, Research Analyst; **James Dunne**, Executive Vice President and Chief Administrative Officer; **Oscar Espinosa**, Research Scientist; **Suzette James-Watson**; Senior Contracts Manager; **Ronald Jurek**, Vice President of Infrastructure and Systems Operations; **Lauren McKee**, Special Assistant to the Chief Information Officer and Executive Vice President for Health Studies; **Michael Meit**, Senior Research Scientist; and **Maria Sky**, Manager, Staffing.

RTI's Survey Research Division welcomes many new employees, including **Heather Ringeisen**, Senior Research Psychologist; **Edrina Bailey**, **Niki Mayo**, and **Melissa Hobbs**, Survey Specialists; **Julie Feldman**, Supervisor for Field Data Collection; and **Sue Hong** and **Ellen Fay**, Call Center Services Supervisors. Joining our Survey Research Division are Research Epidemiologists **David Harris** and **Derek Coombs**, Research Psychologist **Matt Strobl**, and Methodologist **Jill Ruppenkamp**. **Frank DeStefano**, **Patrick Loeb**, and **Melissa Adams** joined the Statistics and Epidemiology unit as Senior Research Epidemiologists. New to RTI's Education Research Division are **Ben Dalton** and **Marcy Mason** (Research Education Analysts); **Amy Lister**, **Annaliza Nunnery**, **Eric Zwiag**, and **Jordan Hudson** (Education Analysts); and **R. L. Parker** and **Peter Einaudi** (Research Programmers/Analysts). To our Research Computing Division, we welcome Research Programmers/Analysts **Curry Spain**, **Michael Delatte**, and **Keith Rokoske**; Proposal Specialist **Beth Eubanks**; and Technical Support Specialist **Jason Ward**. **Howard Speizer** joined RTI's Survey and Computing Sciences Unit as Senior Director for Operations and Quality.

Recently, at the Univ. of Michigan Institute for Social Research—Survey Research Center, **Kenneth Chung** has joined us as a Senior Survey Specialist. **Li (Charley) Jiang** has accepted our offer as a Research Associate Intermediate. Charley comes to SRC after completing his Master's degree at the Joint Program in Survey Methods in Maryland. **Shonda Kruger-Ndiaye** has also accepted a new position with us as a Senior Survey Specialist.



JOB OPPORTUNITIES

This section contains listings of employment opportunities in survey research organizations. Listings can be sent to the editors at the address in the newsletter or e-mailed to krish@srl.uic.edu. Survey Research does not charge a fee for these postings.

NORC, a national organization for research and computing affiliated with the Univ. of Chicago, is looking for **statisticians, survey methodologists, survey specialists, statistical programmers, data managers, project directors, and social scientists** with advanced training or experience in survey research or survey operations. New staff will be based in our Chicago or Washington, DC, offices. To find out more, please visit our Web site: www.norc.org/careers. NORC is an affirmative action, equal opportunity employer that values and actively seeks diversity in the workforce.

The Survey Research Division of the Survey and Computing Sciences Unit at RTI International is seeking to fill the position of **Senior Research Survey Specialist**. This position will serve as Project Director/Task Leader for survey research projects that include mail, field, Web, and phone methodologies. This person also will contribute to and direct the preparation, presentation, and follow-up of research proposals; work with study collaborators to develop, implement, and monitor research designs; manage day-to-day activities of ongoing research studies, prepare and present reports to client; and work closely with staff across a wide variety of substantive and technical fields, authoring articles published in peer-reviewed scientific journals. Qualifications include a minimum of a Master's degree and 10 years of directly relevant experience. We are proud to be an EEO/AA employer M/F/D/V. Submit resume on-line at www.rti.org. For more information, contact Sheila Knight, RTI International, P.O. Box 12194, Research Triangle Park, NC 27709, sknight@rti.org.

The Survey Research Division of the Survey and Computing Sciences Unit at RTI International is seeking to fill the position of **Survey Specialist I/II**. Survey specialists support day-to-day activities of telephone, mail, Web, and field studies; providing support to field staff and project management.

Responsibilities include contributing to the preparation and presentation of research proposals; working with study managers to develop, implement, and monitor research designs; providing specification documents and thorough testing to support the development of computerized survey instruments; assisting with the recruitment of field staff; writing and reviewing sections of training manuals; assisting with the planning and implementation of training sessions for field and telephone staff; coordinating communication between respondents, interviewing staff, and project management; and preparing and presenting reports to the client. Some travel, as well as night and weekend work, may be required. Entry-level candidates will have a B.A. in a social science field and experience in survey research. Mid-level candidates will have an M.A. with proven experience in data collection projects. Qualified candidates will have experience in survey research and data collection, excellent written and verbal communication skills, strong organizational skills and the ability to multi-task, knowledge of and experience using personal computer and Microsoft software applications, the ability to work independently with minimal supervision, and the ability to meet strict deadlines. We are proud to be an EEO/AA employer M/F/D/V. Submit resume on-line at www.rti.org. For more information, contact Sheila Knight, RTI International, P.O. Box 12194, Research Triangle Park, NC 27709, sknight@rti.org.

The Survey Research Division of the Statistics, Survey and Computing Science Unit at RTI International is seeking a **Senior Registry Researcher** for its Disease Control and Registries Program. The ideal candidate will have experience with both methodological and analytic issues regarding cancer registries. The candidate will work closely with Senior Management to apply this expertise toward the growth, visibility, and scientific stature of the program in research using cancer registries and other kinds of registries. Also, we are looking for a person to provide consultation to current and proposed projects in the area of public health, registry design, quality control, and data analysis. Project responsibilities include technical and budget management, and/or roles as principal investigator or project director. Other activities include significant responsibility for proposal development, marketing/business development, and seeking to build relationships with current and future clients/partners/colleagues. The ideal candidate will have advanced knowledge of the principles, processes, and methods of can-

cer registries and survey research, and be established as an expert in cancer registries. Candidates should also exhibit a track record of leadership, collaborative research, team building, and program development. A Master's degree or Ph.D. in the field of public health, epidemiology, survey research or methodology, statistics, or another social science discipline is strongly preferred. Candidates should have a minimum of 10 years experience in positions of increasing responsibility in cancer registries, public health, or survey research, with at least 5 years of experience in project management and proposal development. We are proud to be an EEO/AA employer M/F/D/V. Submit resume on-line at www.rti.org. For more information, contact Sheila Knight, RTI International, P.O. Box 12194, Research Triangle Park, NC 27709, sknight@rti.org.

The Survey Research Division of the Survey and Computing Sciences Unit at RTI International is seeking a **Call Center Supervisor**. The Call Center Supervisor will serve as the liaison between the RTI Call Center Services (CCS) and internal and external clients, including RTI project staff; receive requests from clients and respond under guidance from the CCS Manager; test questionnaire systems to identify problems and recommend changes in questionnaire wording, layout, and sequencing; participate in the planning of survey projects by providing technical feedback and recommendations to project staff regarding project training programs, operational strategies, and software; develop or assist RTI project staff in the development of data collection protocols and procedures, sample management strategies, queue management, case flow plans, tracing steps, and testing and review of questionnaires; participate in planning, coordinating, and conducting project training programs; set up and monitor projects to ensure project specifications are adequately met; document, troubleshoot, and recommend courses of action for production problems; monitor cost and production reports; keep CCS Manager and RTI project staff updated on project progress; manage project workflow processes; evaluate staffing requirements for assigned projects and discuss modifications in resource needs with CCS Manager; contribute to proposal efforts by preparing technical proposal sections, special-purpose resumes and biographical sketches, accurate and effective boilerplate sections (e.g., corporate capabilities, facilities, project abstracts, etc.) and generic descriptions of methodologies; prepare materials for cost proposals including price quotes,

backup documentation, and spreadsheets; develop and improve professional and technical knowledge and skills to increase competency and efficiency by attending workshops, seminars and courses; increase CCS' internal and external recognition by assisting in preparation of papers to be presented at in-house seminars or professional meetings; review literature regarding developments for improvement of telephone survey data collection processes and call center systems, including new technologies; participate in the cost and budgeting procedures for CCS projects; prepare presentations related to data collection aspects of projects, where findings/trends regarding study populations and performance metrics are illustrated. Qualifications include working knowledge of and skill in using applicable software and ancillary system software to include dialer systems, CATI software, sample management, personnel scheduling software and telephony; working knowledge of the principles, processes, and meth-

ods of survey research, especially telephone data collection practices, Interactive Voice Response and tracing practices; time management, organization, communication and interpersonal skills, supervisory, team building, and leadership skills; ability to establish and maintain effective working relationships; ability to complete tasks in a timely manner; adapt to changing workflow with minimal supervision; and proficiency with MS Office applications and MS Outlook. Education and experience: Bachelor's degree, plus 2 years of related project experience in a call center environment; or an equivalent combination of education, training, and experience. Research interviewing or tracing call center experience preferred. We are proud to be an EEO/AA employer M/F/D/V. Submit resume on-line at www.rti.org. For more information, contact Sheila Knight, RTI International, P.O. Box 12194, Research Triangle Park, NC 27709, sknight@rti.org.

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ISR at Temple Univ. is seeking a qualified individual to fill the position of **Senior Field Administrator**. The Senior Field Administrator is responsible for all data collection tasks associated with assigned CAPI, CATI, and paper-and-pencil surveys. Responsibilities include: developing, implementing, and monitoring production and quality control measures; participating in the development of instruments and instructional materials; participating in programming, evaluating and revising data collection materials; recruiting, hiring and training of coordinators, supervisors and interviewers for both on-site telephone studies and off-site in-person studies; assigning duties to the data collection staff and evaluating their performance; reviewing and approving payment records, and monitoring data collection costs; creating staff manuals, memoranda and weekly progress reports; devising and implementing a computerized recordkeeping system for each assigned study. In addition, the incumbent will serve as backup for other field administrators, and will travel as required to train data collection staff and to remedy problems. Performs other duties as assigned. Required education and experience: Bachelor's degree in a related field and at least three (3) years of survey research experience. At least one year experience in a managerial position. Experience with administration of on-site telephone and off-site in-person survey research studies. An equivalent combination of

education and experience may be considered. Required skills and abilities: demonstrated knowledge of social science computerized interviewing; exceptional management and organizational skills; excellent written and verbal communication skills; demonstrated ability to work independently while managing multiple projects in varying phases; available to work occasional weekend and evening hours as needed; available to travel as needed. To apply for this position, please visit our website at www.temple.edu, and click on [Jobs@temple](mailto:Jobs@temple.edu). Please reference TU-09311. AA/EOE, M/F/D/V.

The Survey Research Center at the Univ. of Michigan's Institute for Social Research has three open Survey Management positions—**Survey Specialist Intermediate**, **Survey Specialist Senior**, and **Survey Director**. These positions are part of the Survey Research Operations (SRO) Project Design and Management Group (PDMG). PDMG is primarily responsible for management of data collection projects, which includes working with research investigators and other clients to define project and sample design, coordinating all aspects of preproduction and production within SRO, providing regular progress and cost reports, and documenting all procedures. To apply or to find out more about these positions and the full description of duties and qualifications, please go to www.umich.edu/~jobs. For more information, you

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- **American Association for Public Opinion Research**
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can also contact Nancy Bylica at nbylica@isr.umich.edu. The Univ. of Michigan is an Equal Opportunity/Affirmative Action Employer.

The Center for Survey Research, Univ. of Massachusetts Boston, has an opening for **Senior Research Fellow**. A Ph.D. in social science is required. Applicant must have demonstrated analytic skills and ability to develop funding for own research interests and considerable survey methodology experience is essential. Strong statistical skills are highly desirable. Direct work experience with large-scale probability sample survey projects also is essential, preferably in a survey research organization. Send vita to Director, Center for Survey Research, Univ. of Massachusetts Boston, 100 Morrissey Blvd., Boston, MA 02125. EEO/AA.

The Wyoming Survey and Analysis Center (WYSAC) has a **Post-Doctoral Research Associate** position open. Essential duties include the following: conduct social policy research on criminal justice, substance abuse, public opinion, and related areas, in collaboration with a faculty mentor. Job duties may include program evaluation; technical assistance and consultation; outcome assessment; survey design and oversight; statistical analysis; report writing; public presentations; coordination of and participation in field research; and supervision of, assistance to, and cooperation with other WYSAC research staff. Minimum qualifications: Doctoral degree in a social science, applied statistics, or a related discipline is required, along with strong research skills, statistical competence, and methodological knowledge applicable to large-scale research projects. Specific technical experience needed includes data analysis, project direction, time management, and supervisory skills. Applicants also should demonstrate excellent writing, oral communication, and organizational skills in prior work settings. Ability to work collaboratively with colleagues and clients in an entrepreneurial environment is essential. Salary is \$52,000 per calendar year. For more information on the position and the application process, visit www.uwyo.edu/wysac/CareerOpportunities/



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